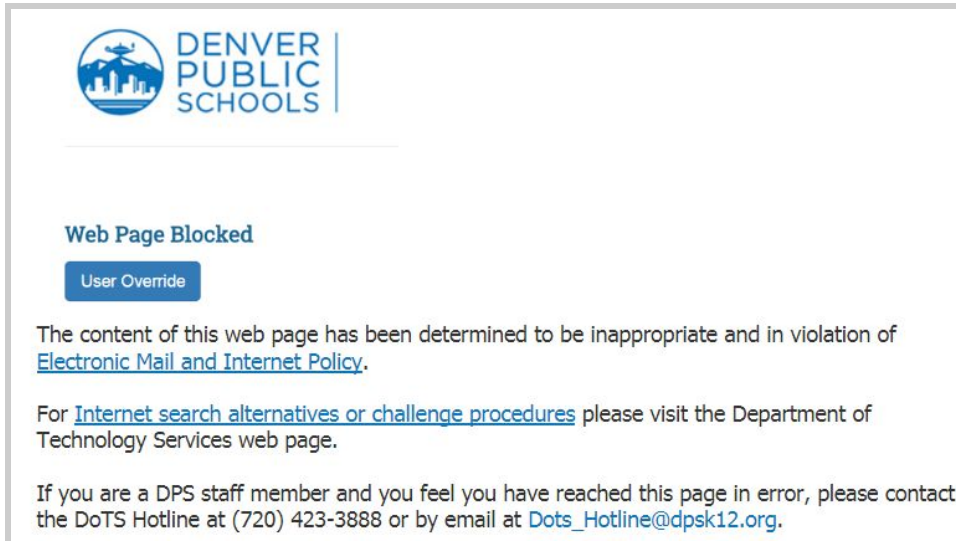
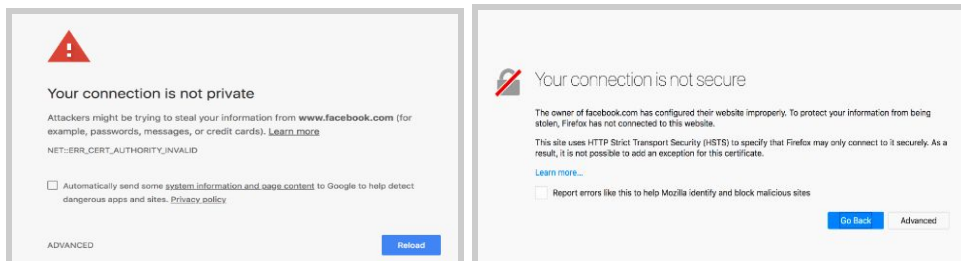


Staff Filter Override Instructions

Internet Filter Override for Block Pages: to gain access to a Blocked Website Press the [Override button](#).



If you see a **"connection not secured or not private message"** similar to an image below, you need to install PaloAlto Authority Certificate on your personal device.



Please click [here](#) to link to the step-by-step instructions:

1. Windows (Chrome, IE/Edge and Chromebook)
2. MAC (Safari)
3. Firefox - install certificate using Windows or Mac and then update Firefox settings
4. Apple iOS
5. Android

Staff Filter Override Instructions

User Override

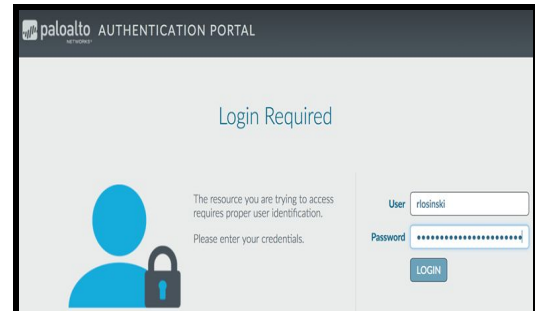
1. Web Page Blocked - this webpage page is inappropriate and in violation of DPS Policy. To access the request for Staff Override of Social Media or Video Sharing

- a. Click the **User Override** button.



2. Request Override

- a. The Palo Alto Authentication page will be displayed.
- b. Enter your DPS **Username** and **Password** (the same one used for DPS email)
- c. Click **Login**



3. Access Intended website - You have successfully logged into the Firewall, you may open a new window and proceed to the intended website.

After Login:

- a. Open a new Window
- b. Go to Intended Website

