

Windows - Installing DPS Root Certificate Authority (CA) Certificates

Firewall Certificates have been installed to all *DPS devices*, however you may encounter a warning page on your personal device indicating the connection is not secure or not private.

Download a Root Certificate: depending on the hardware and browser being used, the page displays differ. Please click on the link below for detail instructions for your specific device:

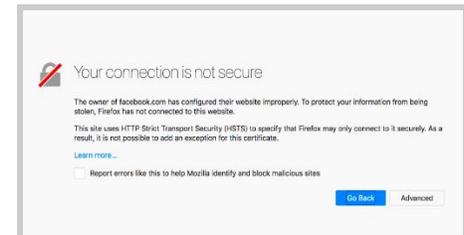
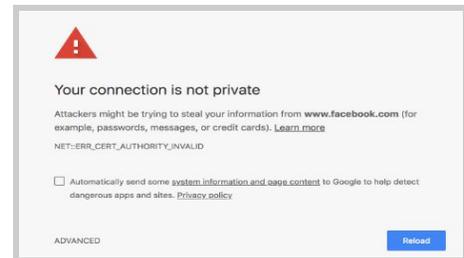
1. [Windows](#) (Chrome, IE/Edge and Chromebooks)
2. MAC (Safari)
3. Firefox - need to update Firefox setting to see the certificate
4. Apple IOS (ipad, iphone)
5. Android

Windows (Chrome, IE/Edge and Chromebooks)

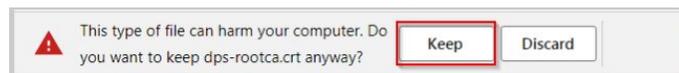
1. Site is not secure:

If you see an error similar to the one on the right, the next step is to install the Denver Public Schools certificate.

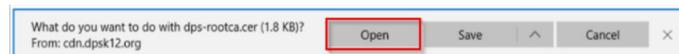
- a. Click [here](https://cdn.dpsk12.org/certs/dps-rootca.crt) <https://cdn.dpsk12.org/certs/dps-rootca.crt> to download the certificate that needs to be installed.
- b. Click **Keep** (Chrome)
- c. Click **Open** (Edge)



Chrome download



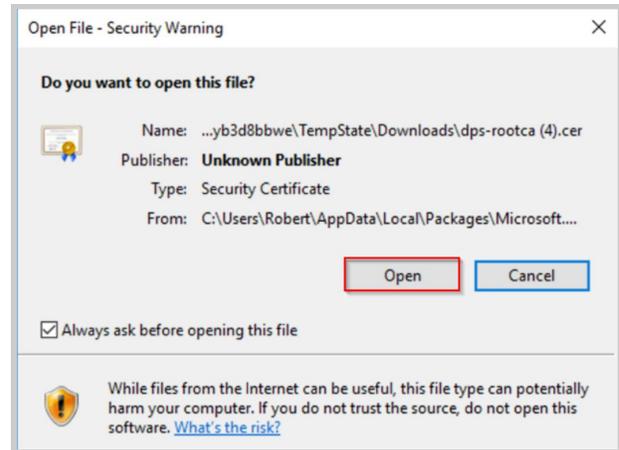
Edge download



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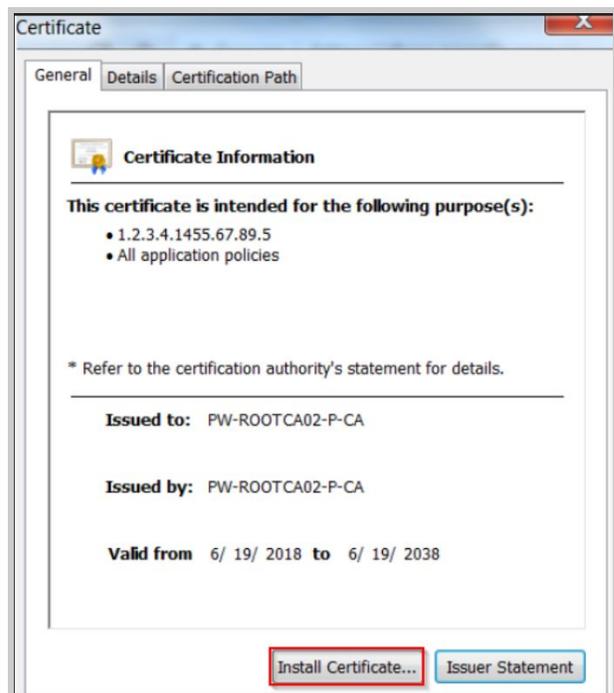
2. Warning Displayed

- a. Click **Open**



3. Install certificate

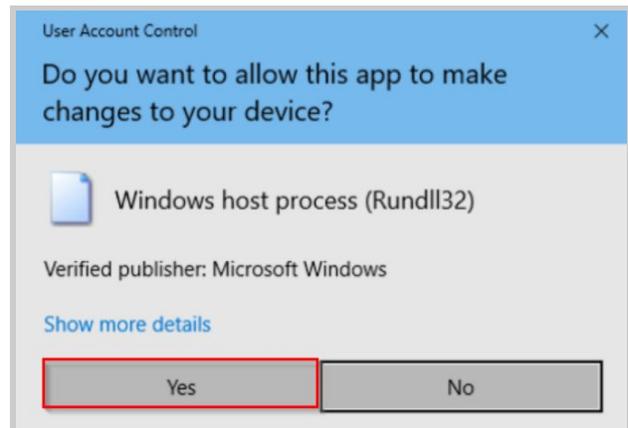
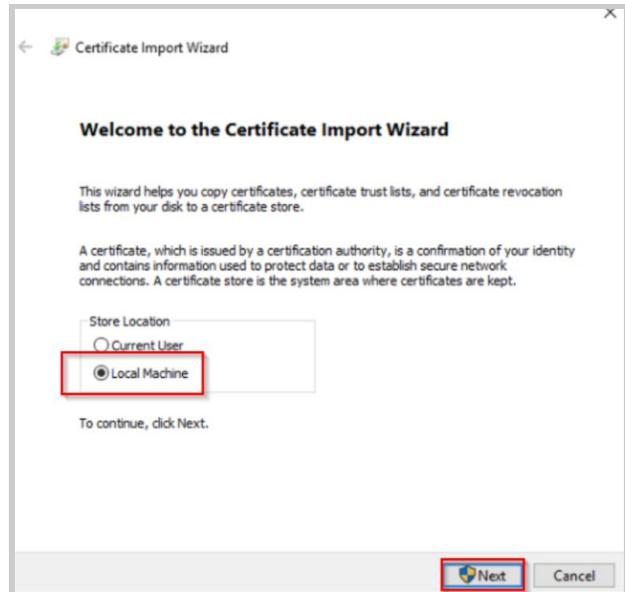
- a. Click **Install Certificate**



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4. Certificate Wizard Opens

- Select **Local Machine** and **Next**
- Click **Yes** to allow

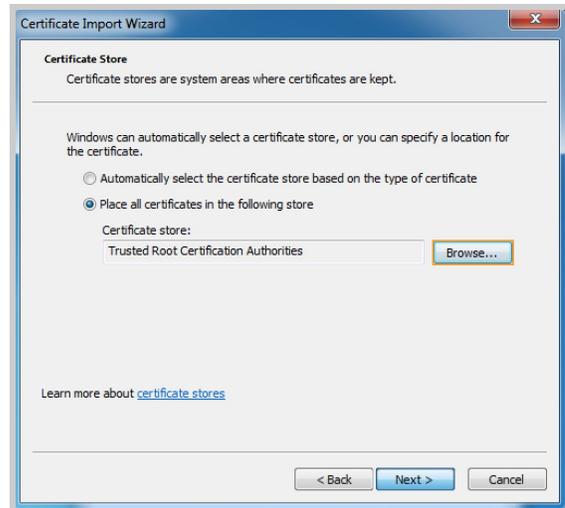
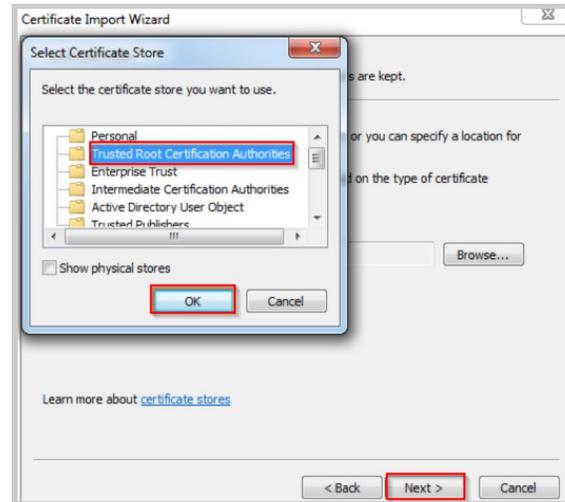


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5. Select Certificate Location

- Select **Place** and click **Browse**
- The Select Certificate Store window opens
- Highlight **Trusted Root Certificate Authorities**
- Click **OK**
- Click **Next** after the Select Certificate Store window closes

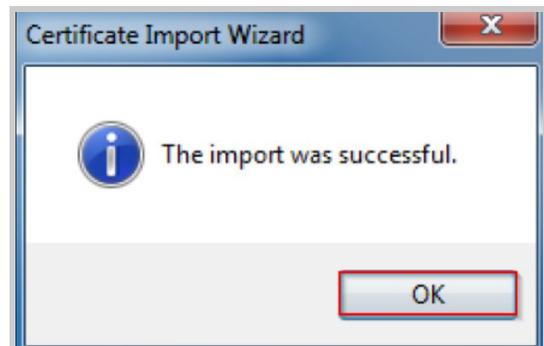
Important: Select **Place all certificates in the Trusted Root.**



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6. Complete Import Wizard

- a. Click **Finish**
- b. Success window opens
- c. Click **OK**



7. Firefox instructions if applicable

Continue with the [Firefox instructions](#)