

NAVIGATING TRANSPORTATION SERVICES

Resources for schools



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Transportation Services
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ABOUT TRANSPORTATION

Our Mission

- Transportation Services' mission is to provide safe, efficient and effective service that is valued and useful to our customers. We will exceed the expectations in order to provide education access to our students, fostering an environment where *Every Child Succeeds*. Safety is our number one priority.

Our Goal

- Transportation ensures school leaders, and staff are provided logistical tools and resources available to support schools in achieving our collective mission that Every Child Succeeds. Our service offerings reflect the district's priorities, and are designed to meet the needs of DPS's unique school models and programs, in an equitable manner.



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TRANSPORTATION.DPSK12.ORG



Transportation Services
Connecting Schools, Students & Opportunities

Need Help? Contact Us »

Home | Families and Students » | Schools and Departments » | About Transportation » | Contact Us



2018-19 School Year Transportation Mailers Out Now

Every summer Transportation Services sends important information home to families and students to help them prepare them for the start of the school year. These mailers include important information about how to locate bus route information, getting and using the +Pass, frequently asked questions, bus safety, Success Express Shuttle Schedules as well as safe biking, walking

Bus Bulletin

If your child rides the bus, get the most up-to-date information on delays and weather information via Bus Bulletin. Log into the Parent Portal to verify your contact info is correct.

- + Pass
- Twitter
- Report Lost Items



Success Express Shuttle Schedules »



Exception Request Guidelines »



Join DPS Transportation »

Families and Students

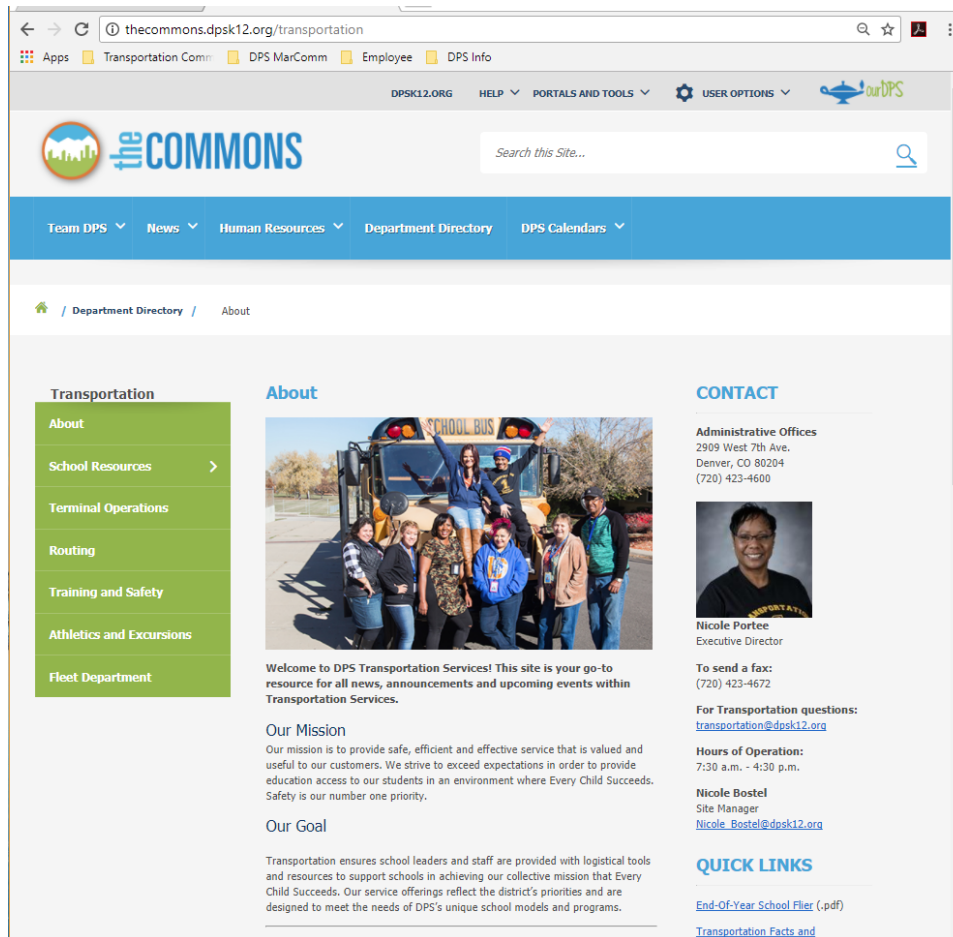
- Information on services offered, important news and announcements, as well as additional resources including +Pass, Bus Bulletin, Weather Delay and more.
- A website redesign will launch in mid-August that will walk families through how to navigate transportation.



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THECOMMONS.DPSK12.ORG/TRANSPORTATION



The screenshot shows a web browser displaying the website thecommons.dpsk12.org/transportation. The page features a navigation menu with options like 'Team DPS', 'News', 'Human Resources', 'Department Directory', and 'DPS Calendars'. The main content area is titled 'About' and includes a photo of a group of people standing in front of a school bus. Below the photo, there is a 'CONTACT' section with information about the Administrative Offices, a photo of Nicole Portee (Executive Director), and contact details for Nicole Bostel (Site Manager). A 'QUICK LINKS' section is also present at the bottom of the page.

Schools & Departments

- Information on Eligibility, Routing and Exception Requests, Additional Services, Athletics & Excursions, Training & Safety Bell Times and more.

+PASS PROGRAM

- The +Pass is an RFID-card that the student scans with the card reader when entering or exiting the school bus.
- Every transportation-eligible student in DPS who rides a yellow school bus is expected to use their +Pass every day, no exceptions.
- Students without a +Pass will be asked by the driver to go to the front office to request a new or replacement +Pass.
- New and replacement +Pass are requested through Infinite Campus.
 - If you are a school outside of the Success Express Shuttle System, you must check to make sure bus information is present in the student's record prior to requesting.
 - If you are a school on the Success Express Shuttle System, bus information will not be present and you can request without checking.



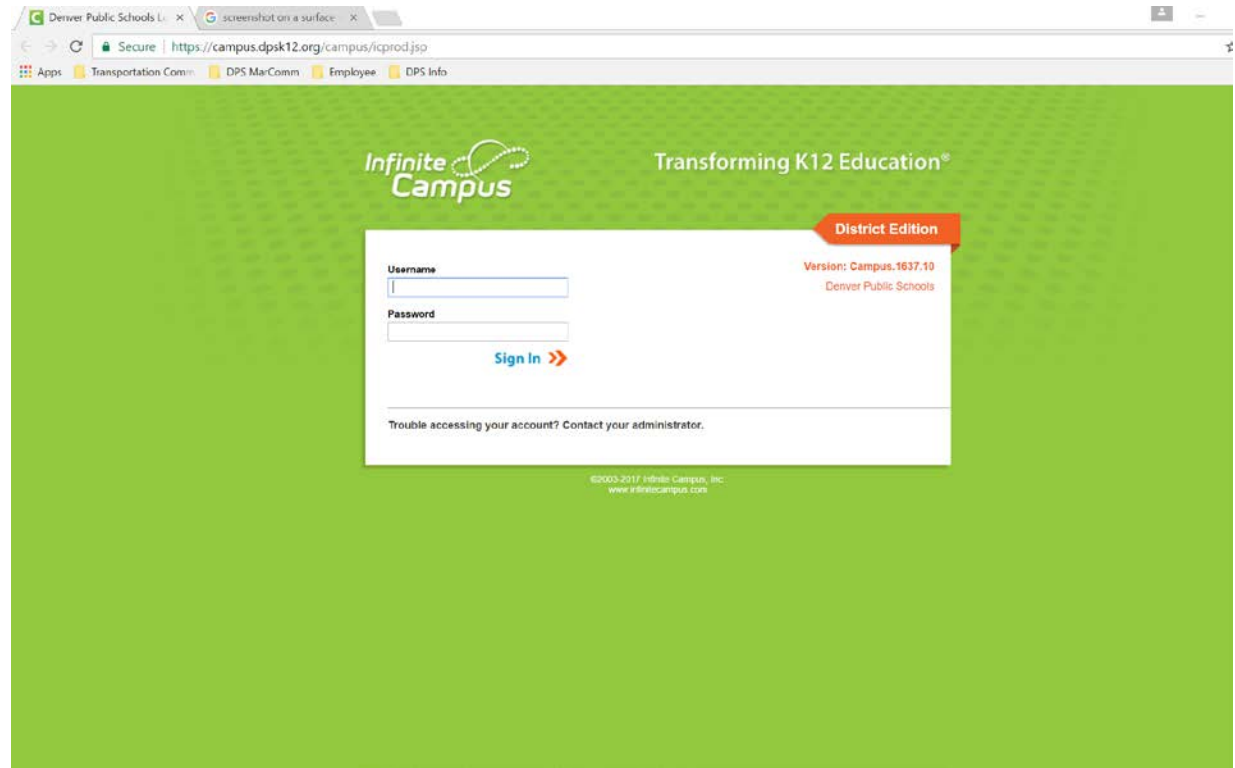
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+PASS PROGRAM

Step One:

Log into
Infinite
Campus



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The screenshot shows the Infinite Campus web application interface. The browser address bar displays <https://campus.dpsk12.org/campus/main.xml>. The page title is "Infinite Campus" and the user is logged in as "District Edition". The navigation menu on the left includes "Index", "Search", and "General". The "General" tab is selected, and a blue arrow points to it. The main content area shows the student profile for "Miller, Patricia L." with a nickname of "Trisha". The "Bus Information" tab is active, and the "General" sub-tab is selected. The "General" sub-tab contains fields for "Registration", "Academic Planning", "ELA Tools", "Health", and "Reports". The "Bus Information" sub-tab contains fields for "Bus Information For Transportation Use Only", "Pickup Address", "Drop-off Address", "Pickup Route #", "Drop-off Route #", "Walker", "Reason For Service", "Comments", "For School Use Only", and "School Request +Pass".

Step Two:

Using the left side menu, locate the field “Student Information” and then click “General” under the drop-down fields.



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The screenshot shows the Infinite Campus web application interface. At the top, the browser address bar displays 'https://campus.dpsk12.org/campus/main.xml'. The page header includes 'Infinite Campus' and 'District Edition'. Below the header, there are navigation menus and a search bar. The main content area displays the profile for 'Miller, Patricia L.' with a nickname of 'Trisha'. The profile includes fields for Grade (02), ID (#815911), DOB (06/01/2009), and Gender (F). A blue arrow points to the 'Bus Information' tab, which is highlighted. The 'Bus Information' form contains several sections: 'For Transportation Use Only' with a checkbox, 'Pickup Address' and 'Drop-off Address' fields, 'Walker' and 'Drop-off Route #' fields, 'Pickup Route #' and 'Drop-off Time' fields, 'Pickup Time' and 'Drop-off Time' fields, '+Pass RFID #' (348917), 'Reason For Service' dropdown, and 'Comments' text area. Below this, there are 'For School Use Only' and 'School Request +Pass' checkboxes, and a 'Request +Pass Date' field.

Step Three:
Under the student's name on the screen, click on "Bus Information."



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Year 16-17 School 9th Grade Academy

Miller, Patricia L. Nickname: Trisha
Grade: 02 #815911 DOB: 06/01/2009 Gender: F

Bus Information RTD Pass Tracking RTD Pass Eligibility Student Services Student Projected Student Services

Save Delete All

Bus Information
For Transportation Use Only

Pickup Address Walker Drop-off Address Walker
Pickup Route # Drop-off Route #
Pickup Time Drop-off Time
+Pass RFID # 348917
Reason For Service Comments

For School Use Only
School Request +Pass Request +Pass Date

Step Four:
If there is bus information listed, check the “School Request +Pass” box located to the bottom left and select the date.

Note: Please do not type in date. Use the calendar feature.



+PASS PROGRAM

The screenshot shows the Infinite Campus web application interface. The browser address bar displays <https://campus.dpsk12.org/campus/main.xml>. The page title is "Infinite Campus" and the user is logged in as "Miller, Patricia L" with the nickname "Trisha". The user's profile information includes Grade: 02, #815911, DOB: 06/01/2009, and Gender: F. The main content area shows the "Bus Information" form, which is currently selected. The form includes fields for "Pickup Address", "Drop-off Address", "Pickup Route #", "Drop-off Route #", "Pickup Time", "Drop-off Time", "+Pass RFID #", "Reason For Service", and "Comments". A blue arrow points to the "Save" button located at the top left of the form. The left sidebar contains a navigation menu with categories like "General", "Academic Planning", "ELA Tools", "Health", and "Reports".

Step Five:

Click the “Save” button located at the top left, below the “Bus Information” tab.



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+PASS PROGRAM

■ Next Steps

- Processing, printing and delivering back to schools can take 5-7 business days, depending on when the request was submitted.
- A lanyard
- +Passes will be delivered to the school's front office.
- A request must be submitted individually for each eligible bus rider that does not have a +Pass
- Once a request is submitted, a temporary +Pass should be filled out and given to the student to ride the bus.



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+PASS PROGRAM

- Tracking Utilization

- To check +Pass utilization, you must have a Zonar Log-In.
 - If you do not have a log-in, please submit a HEAT ticket through DoTS.
 - Checking utilization of +Passes should be done often:
 - Encourages the usage of the +Pass
 - Helps to be prepared in cases of emergencies if a student is missing.



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+PASS PROGRAM

The screenshot shows the Zonar Systems Ground Traffic Control dashboard. The browser address bar displays the URL: <https://groundtrafficcontrol.zonarsystems.net/legacy?url=%2Fdashboard>. The user is logged in as Nicole Bostel (DEN1403). The navigation menu includes 'Reports', 'Drivers', 'Assets', and 'Manage'. The 'Reports' dropdown menu is open, showing options such as 'GPS TRACK & TRACE', 'DIAGNOSTICS & USA', and 'RIDER TRACKING'. The 'RIDER TRACKING' sub-menu is highlighted, showing 'Z Pass Events' and 'Z Pass Driver Summary'. Two blue arrows point from the 'Reports' menu item to the 'Z Pass Events' option. The dashboard also features a 'Favorites' section with 'No Favorites Selected' and a 'Contact customer care' section with contact information for customercare@zonarsystems.com and 1-877-843-3847.

Once logged in to Zonar To access +Pass records, click on “Reports.” From the dropdown menu, click on “Z Pass Events.”

+PASS PROGRAM

The screenshot shows the 'Z Pass Events' form in the GTC - Zonar Systems web application. The form includes the following fields:

- Name: All Cardholders
- Card No: All Cardholders
- Group Type: All groups
- Cardholder Type: All
- Unique ID: All Cardholders
- Asset No: All Assets
- Start Date: 2017/11/14 00:00
- End Date: 2017/11/14 23:59
- Event Type: Select Event Types

Two blue arrows point from the text box below to the 'Name' and 'Group Type' fields. The text box contains the instruction: "Enter student's name and select the school under 'Group Type.'"



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+PASS PROGRAM

GTC - Zonar Systems®

Secure | https://groundtrafficcontrol.zonarsystems.net/legacy?url=%2Fzpass2%2Fview%2Fevents

Apps Transportation Com DPS MarComm Employee DPS Info

GROUND TRAFFIC CONTROL

Home Reports Drivers Assets Manage

Nicole Bostel DEN1403

Z Pass Events

Please read the CSV odometer disclaimer

Filters

Name: All Cardholders

Asset No: All Assets

Card No: All Cardholders

Start Date: 2017/11/14 00 : 00

End Date: 2017/11/14 23 : 59

Group Type: All groups

Cardholder Type: All

Include Ignored Events:

Unique ID: All Cardholders

Event Type: Select Event Types

Apply

Ignore Selected Created Event Inactive Card Incomplete Data Unassigned Card Ignored Events Edited Events Add Event

Page 1 of 0

No events found

Last Name	First Name	Card No	CH Type	Unique ID	Asset No.	Zone	Gr	Date	Event Type
-----------	------------	---------	---------	-----------	-----------	------	----	------	------------

*Tip: If you want to see the ridership of all students at your school, select your school from the "Group Type." You can also search the route number by typing the route under "Asset No."

Select a "Start Date" and an "End Date". You can also select a time to narrow down your search. The click Apply.



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+PASS PROGRAM

The screenshot shows a web browser window with the URL <https://groundtrafficcontrol.zonarsystems.net/legacy?url=%2Fzpass%2Fview%2Fevents>. The page title is "Manage" and the user is identified as "Nicole Bostel DEN1403". A "Filters" button is visible in the top right. A blue arrow points from a text box to the "Export" button in the top right. Another blue arrow points from a text box to the "CSV With Address" option in the export dropdown menu.

Click on the entry to view the details of the event.

Click on "Export" and then select "CSV with Address" to download an Excel Spreadsheet of the data.

<input type="checkbox"/>	Last Name	First Name	Card No.	CH Type	Unique ID	Asset No.	Zone	Group	Date	Event Type
<input checked="" type="checkbox"/>	GONZALES	AARAYAH	8012182	Rider	810188	6315	Gust		2017-11-14 08:33:28	
<input type="checkbox"/>	GONZALES	AARAYAH	8012182	Rider	810188	6315	Gust		2017-11-14 08:20:57	
<input type="checkbox"/>	GARCIA-RUIZ	AARON	8008308	Rider	855484	2363	Escalante-Biggs Acader		2017-11-14 08:09:46	
<input type="checkbox"/>	MILLER	AARON	8034236	Rider	760224	6314	Skinner		2017-11-14 07:03:35	
<input type="checkbox"/>	GARCIA-RUIZ	AARON	8008308	Rider	855484	2363	Escalante-Biggs	Escalante-Biggs Acader	2017-11-14 08:16:31	

+PASS PROGRAM

The screenshot shows a web browser window with the URL <https://groundtrafficcontrol.zonarsystems.net/legacy?url=%2Fzpass2%2Fview%2Fevents>. The application header includes the logo for GROUND TRAFFIC CONTROL and navigation links for Reports, Drivers, Assets, and Manage. The user is identified as Nicole Bostel DEN1403. A modal window titled "Event" is open, displaying details for a specific event. The modal has tabs for "Details" and "History".

Rider Information

- Name: GONZALES, AARAYAH
- Unique ID: 810188
- Card No: 8012182

Asset Information

- Asset No: 6315

The modal also features a map showing the location of the event. A blue arrow points from a text box to the map area. Below the map is a table with the following data:

Zone	Group	Address	Date/Time
	Gust	2710 S Irving St, Denver, CO 80236	2017-11-14 08:33:28

The map details where the student got off and the time information.



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BUS BULLETIN

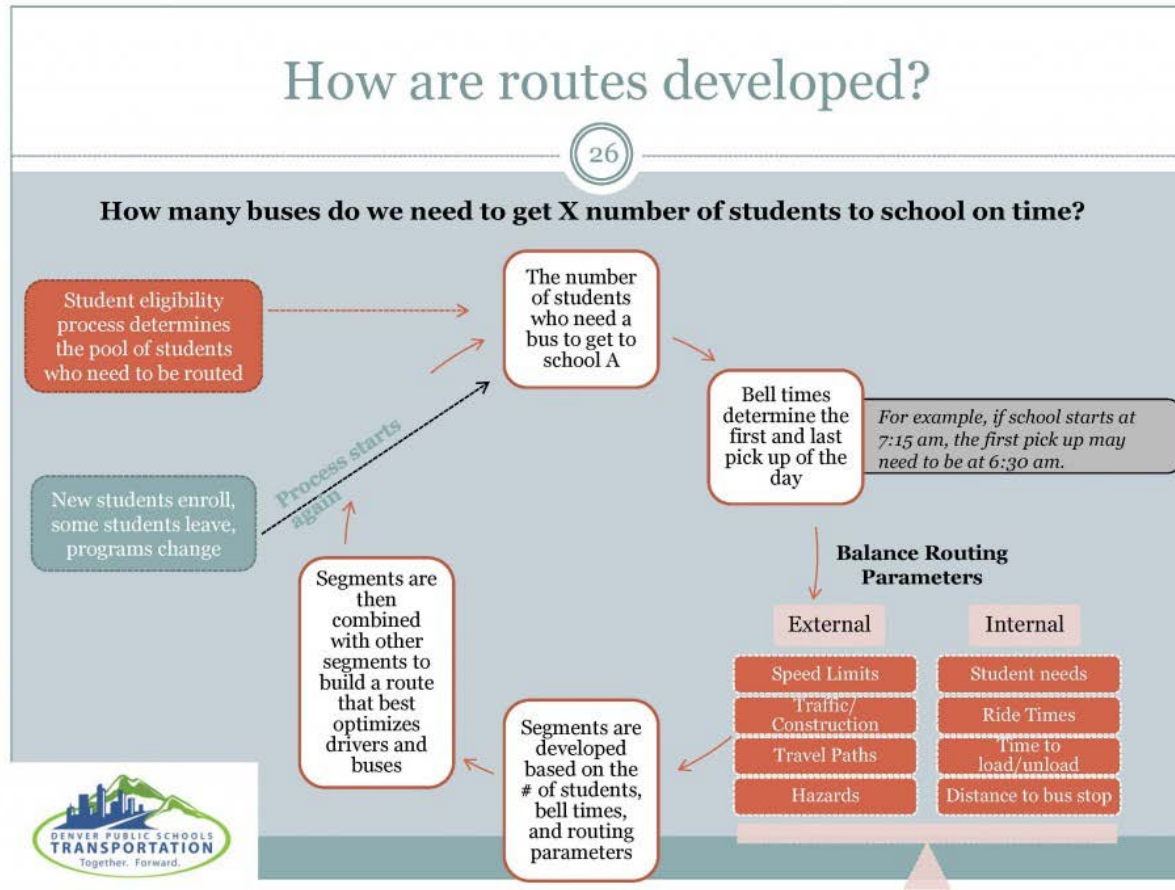
- Bus Bulletin is our notification system that is sent via text, phone call and/or email, to families of transportation-eligible students.
- A student must have bus route information in Infinite Campus for the family to receive Bus Bulletin notifications.
- Notifications are sent if a bus is running late due to traffic, mechanical issues, weather or accidents.
- Notifications are not sent to families whose students are on the Success Express Shuttle system.
- Schools should verify their contact list with transportation of who should receive notifications.
 - Email transportation@dpsk12.org with the name, phone number and email address.



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HOW ROUTING WORKS



HOW ROUTING WORKS

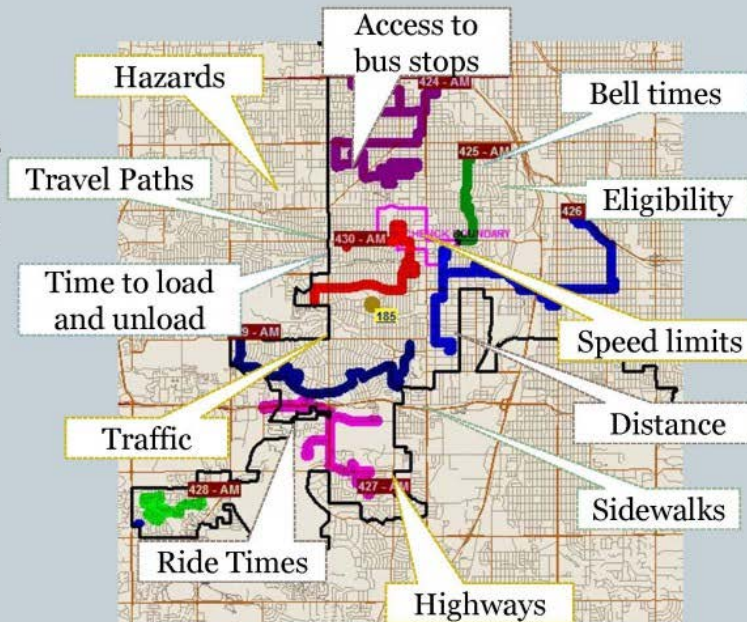
Further breakout of routing parameters

27



The Transportation departments accounts for numerous factors when building routes:

- **Regulatory**
- **Environmental**
- **Programmatic**



HOW ROUTING WORKS

- Routing Exercise
 - Split into evenly numbered groups.
 - Familiarize yourself with the map provided.
 - Your task is to begin planning out the stops for each school using the parameters given.



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EXCEPTION REQUESTS

- The Exception Request Process allows families with students that are not eligible for transportation, to submit a request to see if resources are available for them to ride the bus.
 - In almost all cases, students are added to stops that are servicing students with special needs that are attending the same school.
 - Exception Requests are only available for schools that have a transportation service.
 - Schools that do not receive transportation are not eligible for Transportation Exceptions.



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EXCEPTION REQUESTS

- Exception Request Criteria

- Families wanting to apply for an Exception Requests should only do so if their student(s) meets the following criteria:
 - Students who are not eligible for transportation because they live inside of the “Walk Zone” of their boundary school that they are attending.
 - Students who would like to request a different stop from the one that was assigned to them by Transportation Services.
 - Students in grades 9-12, who would like to opt-out of using their DPS RTD pass and ride a yellow school bus instead.
 - Students in an ECE program where transportation is not a related service.
 - Students who “Choice” into a school outside of their designated attendance area.



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EXCEPTION REQUESTS

■ How to Submit

- Beginning for the 2018-19 school year, Exception Requests will only be accepted via the online form located in the Parent Portal. (NO PAPER FORMS WILL BE ACCEPTED)
- All requests will be processed on a first-come, first-serve basis, and families will be notified of the approval or denial of the request via the email address provided.



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EXCEPTION REQUESTS

■ Exception Request Timeline

- In order to provide responses back to families in a timely manner, we are instituting the following timeline:
 - **Early Registration:** Requests submitted online between July 23 and August 17, 2018 will receive an approval/denial response by September 7, 2018.
 - **Submission Window Closed:** No Exception Requests will be accepted or processed between August 20 and September 7, 2018 in order to allow the routing team to stabilize routes for the new school year.
 - **Regular Submission Period:** The Exception Request Process will open again on September 10, 2018 and remain open until April 15, 2019. Decisions on any requests submitted during this time frame will be communicated within 10 business days. The last request decisions will be communicated no later than April 30, 2019.



EXCEPTION REQUESTS

- Reminders

- We would like to remind all families that completing the Exception Request Process does not guarantee service for your student. Also, if a student is assigned to a stop that is in place to service a student with special needs, an Exception Request must be submitted each school year.

- Who to Contact

- Any questions regarding the Exception Request Process can be submitted via email to transportation@dpsk12.org. Our routing team is also available via phone at 720-423-4699 from 7:30 a.m. to 4:30 p.m., Monday through Friday.



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HOW ROUTING WORKS

The screenshot shows a user interface for a student's profile. At the top, there are navigation tabs: Home, Academics, Behavior & Attendance, School, and District. The 'Academics' tab is active, showing 'Student Performance' for the period 08/16/2017 - 11/17/2017. The performance table lists subjects with grades and missing assignments:

Grade	Percentage	Subject	Missing Assignments
B	80%	Math 6 (79620-111)	1
C	71%	Social Studies 6 (79661-111)	1
A	94%	Performing Arts 6 Tri (79466-111)	1
C+	78%	English 6 R (79617-111)	0
B	82%	Integrated Science 6 (79628-111)	3
B	86%	English 6 W (79618-111)	0
B	86%	PE/Health 6 (79664-111)	0

Below the performance table is the 'Class Schedule' for the period 02/28/2018 - 06/01/2018. It lists various classes and their times. Under the 'Quicklinks' section, the 'Transportation' link is highlighted with a red box. Other links include 'Lunch Menu'.

On the right side of the page, there is an 'Attendance' section showing an 'Attendance Rate' of 98%. Below this, there are sections for 'Today', 'This Week', and 'This Year', each with three circular indicators for absences, tardy, and missed class, all showing a '0'.

1

TRANSPORTATION PAGE

Click on the Transportation link under Quick Links of the Class Schedule section.



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HOW ROUTING WORKS

The screenshot shows the Denver Public Schools Parent Portal interface. At the top, it displays the school name 'PUBLIC SCHOOLS' and 'Parent Portal'. Below the header, there are navigation tabs for 'Home', 'Academics', 'Behavior & Attendance', 'School', 'District', and 'Search'. A 'Transportation' section is highlighted with a green border. It contains a 'Transportation' heading, a mission statement, and a table with the following data:

Transportation	
Bus Information	+Pass
+Pass:	8007631
Pickup Address:	Walker
Pickup Route ID:	N/A
Pickup Time:	Invalid date
Drop-off Address:	Walker
Drop-off Route ID:	N/A
Drop-off Time:	Invalid date

To the right of the table is a 'Quick Links' section with links for 'Bus Bulletin', 'Transportation Exception Form', 'Infinite Campus (IC) Transportation Page', and 'Bus Safety Resources'. The 'Bus Bulletin' link is highlighted.

2

BUS INFORMATION

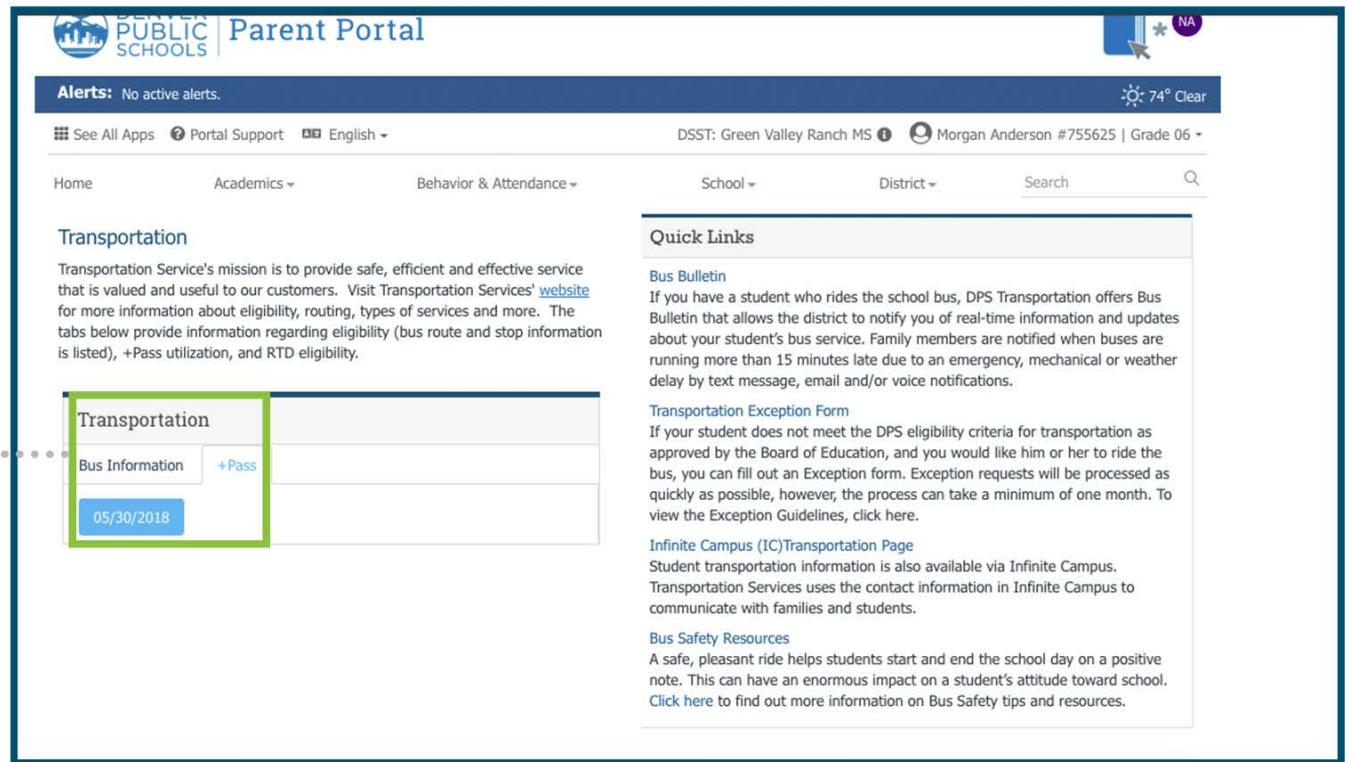
Bus route information, including stop location and time for eligible students, will appear. If no bus information is listed, the term “walker” will be displayed. If “walker” is displayed, families can complete an online Exception Request form to see if transportation resources are available.

HOW ROUTING WORKS

3

+PASS INFORMATION

Scan data from +Pass usage will appear. Select a date from the drop-down menu to see scans from a specific date.



The screenshot shows the Denver Public Schools Parent Portal interface. At the top, there is a navigation bar with the Denver Public Schools logo, the text "Parent Portal", and a user profile for Morgan Anderson. Below the navigation bar, there is a section for "Alerts" and a search bar. The main content area is titled "Transportation" and contains a paragraph describing the service's mission. Below this, there is a table with a header "Transportation" and a row for "Bus Information" with a "+Pass" button. A date dropdown menu is visible, showing "05/30/2018". To the right of the main content, there is a "Quick Links" section with several links: "Bus Bulletin", "Transportation Exception Form", "Infinite Campus (IC) Transportation Page", and "Bus Safety Resources".



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HOW ROUTING WORKS

Denver Public Schools Parent Portal

Alerts: No active alerts. 74° Clear

See All Apps Portal Support English ▾

DSST: Green Valley Ranch MS Morgan Anderson #755625 | Grade 06 ▾

Home Academics ▾ Behavior & Attendance ▾ School ▾ District ▾ Search

Transportation

Transportation Service's mission is to provide safe, efficient and effective service that is valued and useful to our customers. Visit Transportation Services' [website](#) for more information about eligibility, routing, types of services and more. The tabs below provide information regarding eligibility (bus route and stop information is listed), +Pass utilization, and RTD eligibility.

Transportation

Bus Information [+Pass](#)

05/30/2018

Quick Links

Bus Bulletin
If you have a student who rides the school bus, DPS Transportation offers Bus Bulletin that allows the district to notify you of real-time information and update about your student's bus service. Family members are notified when buses are running more than 15 minutes late due to an emergency, mechanical or weather delay by text message, email and/or voice notifications.

Transportation Exception Form
If your student does not meet the DPS eligibility criteria for transportation as approved by the Board of Education, and you would like him or her to ride the bus, you can fill out an Exception form. Exception requests will be processed as quickly as possible, however, the process can take a minimum of one month. To view the Exception Guidelines, click here.

Infinite Campus (IC) Transportation Page
Student transportation information is also available via Infinite Campus. Transportation Services uses the contact information in Infinite Campus to communicate with families and students.

Bus Safety Resources
A safe, pleasant ride helps students start and end the school day on a positive note. This can have an enormous impact on a student's attitude toward school. [Click here](#) to find out more information on Bus Safety tips and resources.

4

BUS BULLETIN
Families of students with bus route information will automatically be enrolled in Bus Bulletin using their primary contact information.

START AND END BELL TIME CHANGE REQUESTS

- Every year a large number of schools consider adjusting or shifting start and end times to improve academic outcomes for our students.
- To effectively assess, review and provide feedback on your submissions, Transportation Services has established a timeline and prioritization methodology to guide approval decisions.
- The review and assessment process is designed to consider all requests based upon priority needs and available resources. In order to run an efficient and economical transportation system, school start and end times must give buses enough time to complete each route and proceed to the next school.

START AND END BELL TIME CHANGE REQUESTS

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- To effectively assess, review and provide feedback on your submissions, Transportation Services has established a timeline and prioritization methodology to guide approval decisions.
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START AND END BELL TIME CHANGE REQUESTS

- In order to run an efficient and economical transportation system, school start and end times must give buses enough time to complete each route and proceed to the next school.
- School leaders submit a request to change their Start and End Bell Time via a Google Form, that is then sent to the Transportation Start and End Bell Time team for review.
- After the review period, Transportation Services enters in a feedback period with schools if the requested Start and End Bell Time cannot be accommodated as requested.

START AND END BELL TIME CHANGE REQUESTS

- Timeline – Example from last school year
 - Jan. 8 - Change Request Submission Window Opens
 - Jan. 31 - Change Request Submission Window Closes
 - Feb. 1-23 - Reviewing and Prioritizing Requests
 - Feb. 26-Mar. 2 - Feedback Provided to Schools
 - Mar. 5-9 - Notifications to Schools; Approved Start and End Bell Times submitted to DoTS for Infinite Campus update



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START AND END BELL TIME CHANGE REQUESTS

- Why is this process important?
 - Having finalized Start and End Bell Times in April, allows for Transportation, Facilities, Food Services, Operations, etc. to begin planning for the new school year.
 - Bell Times are a crucial parameter that our routing team needs to start with when building routes.

ADDITIONAL AREAS

- Campus Transportation Plans
- CommuteDPS
 - Safe Commuting, Bike and Walking Resources
- New School Year Orientations/Registration Events
- School Choice Open Houses
- Multi-Functional School Activity Bus Training
- Athletics and Excursions



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WHO TO CONTACT

The screenshot shows the Denver Public Schools Transportation Services website. The header includes the logo and navigation menu. The main content area is titled 'Contact Us' and features a photo of a woman at a computer workstation. Below the photo is a 'Who to Call?' section with a list of contact options for routing questions, pass questions, bus dispatches, bus terminals, and job inquiries. At the bottom, there are three green buttons: 'Have Questions? Email transportation@dpsk12.org', 'Report an Item(s) left on one of our buses', and 'Concerns about one of our Routes or Buses?'. Below these buttons are sections for 'Accidents & Delays' and 'Weather: School Closures & Delays'.

Who to Call?

- Routing Questions:** If you have questions regarding bus routes, timing, and eligibility, contact Transportation Routing (720) 423-6699 (M-F: 7:30 a.m. – 4:30 p.m.).
 - If you are leaving traffic loading/unloading or have urgent requests after hours, please contact the Routing Supervisor at (720) 423-4619.
- Pass Questions:** For questions regarding the e-pass program and status of replacements passes made by a school representative, email passadmin@dpsk12.org.
- Bus Dispatches:** For late or missing buses, student is not riding, missing students or lost and found items, contact the Dispatch hotline at (720) 423-4624 (M-F: 5:30 a.m. – 7:30 p.m.).
- Bus Terminals:** For driver/bus staff inquiries or questions regarding student bus behavior, contact:
 - Hilkey Terminal (2901 W. 7th Ave.): (720) 423-4663
 - Northeast Terminal (4937 Dallas St.): (720) 424-1863
- Job Inquiries:** To apply as a bus driver, bus assistant or all other openings at Transportation Services, visit DPSTransportation.com to fill out an application. For questions on current openings or qualifications, contact (720) 423-4600.

Have Questions? Email transportation@dpsk12.org
Click the button to email transportation with all your questions.

Report an Item(s) left on one of our buses
Click the button to complete the Lost Items form so we can assist in locating your items.

Concerns about one of our Routes or Buses?
Click the button to complete our Routes/Bus Concern Form.

Accidents & Delays
Transportation procedures for route delays include the following:
1. The Transportation Department will attempt to notify the school in the event the bus is delayed 15 minutes or more. Those schools that have limited telephone access may need to call Transportation Dispatch at 720-423-4624 should they become aware of delays or late buses.
2. In accident situations, the school administrator will be notified of the accident.
3. A Transportation Supervisory person will respond to each accident or emergency situation.
4. Should situations arise after school personnel have left the building, the Department of Transportation will attempt to contact the principal and/or work through the appropriate personnel.

Weather: School Closures & Delays
The decision to keep schools open or to close them during winter weather conditions is not a simple one, but it is made with one overriding factor in mind: the well-being of our students, their families, and staff. DPS Transportation has made preparations to ensure buses are running and students arrive safely to school. Our drivers participate in a comprehensive training program that includes preparation for driving in inclement weather and adverse conditions like waxy weather. Visit weather.dpsk12.org for more information.

The Contact Us page on the transportation.dpsk12.org website has direct phone numbers, as well as helpful forms to report items left on the bus, and reporting concerns of bus routes.

Also listed is helpful email addresses, include transportation@dpsk12.org.

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QUESTIONS?

- My contact information:
 - Nicole Bostel, Communications Specialist
 - Nicole_bostel@dpsk12.org
 - 720-423-4604



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